

## Product information, compliance and warranty

### Safety Information

---



**DANGER:** Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

**NOTICE:** Do not attempt to remove or replace the built-in rechargeable battery. The battery must be replaced at an authorized HBK service centre. HBK service centres recycle batteries according to local laws and regulations.

For battery replacement, do one of the following:

- Contact your local office: [www.bksv.com/contact](http://www.bksv.com/contact)
- Use the online form: [www.bksv.com/service-request](http://www.bksv.com/service-request)

### Battery Best Practices

---

- Store the instrument at room temperature
- Fully charge the battery about once every six months to prevent overdischarge
- Run a battery calibration once every six months to improve the accuracy of battery readings
  1. On the instrument, go to: **Menu > System settings > Advanced settings.**
  2. Set *Service mode* to **Enabled**.
  3. Scroll to **Calibrate battery** and press the right-arrow button.
- Have the instrument calibrated once every 12 to 24 months  
When you send the instrument to an HBK service centre for calibration, the battery will be checked and replaced if necessary.



## Compliance and Regulatory Information

---

### Regulatory Labels

Government-required information is provided through one of the following:

- A physical label attached to the instrument or shipping box
- An electronic label (e-label) in the instrument's firmware

On the instrument, go to: **Menu > About > Regulatory compliance**

### Regulatory Requirements and Markings

For information about the conformity icons on HBK equipment:

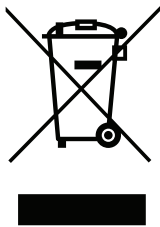
1. Visit [www.bksv.com/Quality-and-environment](http://www.bksv.com/Quality-and-environment).
2. Click on **Regulatory requirements and markings**.

### Legal Notices

Visit [www.bksv.com/Legal-notice](http://www.bksv.com/Legal-notice) for trademark information, copyright information, as well as a link to all standard terms and conditions.

## Recycling + WEEE

---



HBK has met its national obligations to the EU WEEE Directive by registering in those countries to which HBK is an importer. HBK has also elected to join WEEE Compliance Schemes in some countries to help manage customer returns at products' end-of-life. If you have purchased HBK-branded electrical or electronic products in the EU and are intending to discard these products at the end of their useful life, please do not dispose of them with your other household or municipal waste. HBK has labelled its branded electronic products with the WEEE Symbol to alert our customers that products bearing this label should not be disposed of in a landfill or with municipal or household waste in the EU. Instead, please be aware that HBK is making a return and collection system available to you, free of transportation and recycling costs, for discarding these products.

## Warranty Information

---

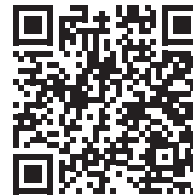
### Standard Warranty



The instrument has a two-year warranty, valid from delivery of the product.

1. Visit [www.bksv.com/termsandconditions](http://www.bksv.com/termsandconditions).
2. To view the terms and conditions of the warranty, click on **Download Terms and Conditions for HBK Sound & Vibration A/S** (located under **Terms and conditions for sale and supply**).
3. To view the warranty, click on **Download Product Warranty** (located under **Terms and conditions for services**).

### Extended Warranty



Extended warranties for hardware are available. For more information, go to: [www.bksv.com/Extended-warranty-hardware](http://www.bksv.com/Extended-warranty-hardware).

## Support and Contact

---

For more resources, you can:

- Visit [www.bksv.com/downloads](http://www.bksv.com/downloads)
- Scan the QR Code® on the back of your instrument

Alternatively, visit [www.bksv.com/support-request](http://www.bksv.com/support-request) to fill out a support form.

### Contact HBK



To find your local HBK office, visit [www.bksv.com/contact](http://www.bksv.com/contact).